## **First Announcement**

## CanQueue 2013

## The 15-th Annual conference for Canadian Queueing Theorists and Practitioners August 23 – 24, 2013 University of Waterloo, Waterloo, Ontario, Canada

Following the success of fourteen previous conferences held in geographically diverse locations across Canada, from Winnipeg (1999), London (2000), Waterloo (2001), Saskatoon (2002), Toronto (2003), <u>Kelowna</u> (2004), <u>Hamilton</u> (2005), <u>Banff</u> (2006), Halifax (2007), Ottawa (2008), Windsor (2009), Winnipeg (2010), Banff (2011), to London (2012), the 15-th CanQueue meeting will be held in Waterloo, August 23-24, 2013.

The CanQueue conference started from a workshop organized by Dr. A.S. Alfa at the University of Manitoba, in 1999. The name "CanQueue" was suggested and used at the meeting in London, Ontario, in 2000. The goal of the conference is to promote research and applications of queueing theory. The annual conference provides a forum where scientists, researchers, engineers, executives and students in the field meet to exchange research ideas and to discuss work-in-progress.

You are invited to participate this meeting!

#### **Organizers and contact information:**

 Dr. Elizabeth Jewkes, Department of Management Sciences, University of Waterloo, Waterloo, Ontario, N2L 3G1, Canada, Phone: 519-888-4567 ext. 33279. Email: emjewkes@uwaterloo.ca

 Dr. Qi-Ming He, Department of Management Sciences, University of Waterloo, Waterloo, Ontario, N2L 3G1, Canada, Phone: 519-888-4567 ext. 35907. Email: q7he@uwaterloo.ca

## Second Announcement

# CanQueue 2013

Dear colleagues, This is the second announcement of CanQueue 2013, which will be held at the University of Waterloo from August 23 to 24, 2013. The conference website is now up and running. The website will be updated as new information on the conference becomes available. Please visit the website often to find the latest news on the conference.

Conference website: http://Canqueue2013.uwaterloo.ca/

You are always welcome to contact the conference organize directly:

- Dr. Elizabeth Jewkes, Department of Management Sciences, University of Waterloo, Waterloo, Ontario, N2L 3G1, Canada, Phone: 519-888-4567 ext. 33279. Email: <u>emjewkes@uwaterloo.ca</u>
- Dr. Qi-Ming He, Department of Management Sciences, University of Waterloo, Waterloo, Ontario, N2L 3G1, Canada, Phone: 519-888-4567 ext. 35907. Email: <u>q7he@uwaterloo.ca</u>

Thank you very much for your interest in CanQueue 2013.